Does this card replace my child’s current library card?
Yes, if you requested a PACK PASS card your child will be issued a new library card.

What is the difference between the PACK PASS card and the regular library card?
The PACK PASS program is a partnership between Clarkston Independence District Library, Springfield Township Library and Clarkston Community Schools. The cards look different, but work the same way as a regular library card.

What about borrowing limits, fines, and fees on the card?
The borrowing limits, fines, and fees are the same as a regular library card.

What is my PIN for the PACK PASS Card?
The default PIN is the last four digits of your phone number (as provided by the PACK PASS application).

Whom do I contact for any questions about the card?
Any Clarkston Independence District Library or Springfield Township Library staff person will provide answers or help you find the answers.

I lost my PACK PASS Card. What do I do?
Contact both libraries and report your card lost. You can pick up your new card at either library for a $1 replacement fee.

Does the card ever expire?
Yes, your card will need to be renewed each year in September.

Is there anyone tracking what my child checks out with the card?
No. All card activity is confidential.

Can anyone else use my child’s card?
Yes, if the person has the card. Please report lost or stolen cards promptly.